**Pet-A-Dog**

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## **Revision History**

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| --- | --- | --- | --- |
| **Date** | **Revision #** | **Created By** | **Revision Notes** |
| 10/27/2020 | 1.0 | Bhakti Shastri | Initial Draft |
| 11/5/2020 | 1.1 | Bhakti Shastri | I3 reviewing and completion |
| 11/30/2020 | 1.2 | Bhakti Shastri | I4 completion |
| 12/3/2020 | 1.3 | Bhakti Shastri | I3 and I4 Final reviewing |
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# UC. 02.02 Selecting the type of service

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| **Actor(s):** | Subscribed Users, Advertisement sales Management, Account Manager and Special Service Manager |
| **Short Description:** | Actors select the type of service like Dog boarding, dog walking, House sitting, Doggy day care and others. |
| **Pre-conditions:** | * Actors already logged into the system. |
| **Post-conditions:** | * Actors are able to navigate to the service booking page and see the dropdown list of services. |
| **Frequency of Use:** | High |
| **Normal Flow of Events:** | |
| 1. This use case begins when actors first log in and are able to go and see the “Our service page”. **[JP1: CS, ET]** 2. System should allow actors to see a drop-down list of services and let them choose one service. **[JP2: CN]** 3. System filter out the sitters for the chosen service and let them choose any sitter from the list. 4. Actor selects the sitter, System updates the database with that information and takes it to the booking page. **[JP3: DF-in]** 5. Actor when completes the final booking, the system confirms with a message that the service has been booked. And this use case ends. **[JP4: DF-Out]** | |
| **Alternative Flows:** | |
| None | |
| **Exceptions:** | |
| If the actor no longer wants to select the service from step 3, perform E1 “Cancel the selection of service”   1. Actor clicks the “Cancel” button 2. System takes back actor to the step 1 on our service page | |
| **<<Include>> Relationships:** | None |
| **<< Extend>> Relationships:** | None |
| **Assumptions:** | None |

# UC.06.02 Comment

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| **Actor(s):** | Subscribed Users, Advertisement sales Management, Customer support manager |
| **Short Description:** | Actors can give the comment for the sitter and the service on sitter’s profile |
| **Pre-conditions:** | * Actors must be logged in into the system. |
| **Post-conditions:** | * Database should be updated after the service has been completed * Comment should be shown in the sitter’s profile page |
| **Frequency of Use:** | High |
| **Normal Flow of Events:** | |
| 1. This use case begins when Actors can go to see the sitter's profile page.  **[JP1: ET]** 2. System displays the the comment “text-box” **[JP2: CS]** 3. Actor type in the comment “text-box”. 4. System should neither accept the submit action with the empty comment field from actors nor more than 500 characters. **[JP3: FV]** 5. Actor press the “Add Comment” button 6. System updates the database with that information **[JP4: DF-in]** 7. System displays the blank Comment-Box again to the Actor with his/her comment showing under the sitter’s page. And this use case ends. **[JP5: DF-Out]** | |
| **Alternative Flows:** | |
| None | |
| **Exceptions:** | |
| If the actor no longer wants to add the comment for the sitter after step 2, perform E1 “Cancel the comment”   1. Actor clicks the “Cancel” button 2. System clears the comment textbox | |
| **<<Include>> Relationships:** | None |
| **<< Extend>> Relationships:** | None |
| **Assumptions:** | None |

# UC.06.01 Feedback

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| **Actor(s):** | Subscribed Users, Advertisement sales Management, Customer support manager |
| **Short Description:** | Actors can give the feedback to sitters for their service from their profile page |
| **Pre-conditions:** | * Actors must be logged in into the system and must have made at least one service. |
| **Post-conditions:** | * Database should be updated after the service has been completed |
| **Frequency of Use:** | High |
| **Normal Flow of Events:** | |
| 1. This use case begins when actors go into their profile **[JP1: ET]** 2. System should be able to show them their previously made services. **[JP2: CS]** 3. Actors click on the “rate this service” button on their previously made service box. 4. System should be able to let Actors choose from 0.1 to 5.0 from the Range Bar and let them type into a text box. 5. System should not accept submit action with the comment field empty from actors or should not allow more than 100 characters. **[JP3: FV]** 6. Actor presses the “Submit” button. 7. System updates the database with that information **[JP4: DF-in]** 8. And after that, the System takes the actors back to their profile page and they are able to see the feedback updated on their screen. And this use case ends. **[JP5: DF-Out]** | |
| **Alternative Flows:** | |
| None | |
| **Exceptions:** | |
| If the actor no longer wants to five the feedback for the service after step 4, perform E1 “Cancel the feedback”   1. Actor clicks the “Cancel” button 2. System clears comments textbox | |
| **<<Include>> Relationships:** | None |
| **<< Extend>> Relationships:** | None |
| **Assumptions:** | None |

# UC.04.01 Accessing Sitters location

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| **Actor(s):** | Subscribed Users, Advertisement sales Management, Customer support manager |
| **Short Description:** | Actors can access sitter’s location on search a sitter page and on sitter’s profile page |
| **Pre-conditions:** | * Actors must be logged in into the system. |
| **Post-conditions:** | * Actors should able to see the Google map interface * Actors should also able to see the marker containing the sitter’s location with address card |
| **Frequency of Use:** | High |
| **Normal Flow of Events:** | |
| 1. This use case begins when actors go into search a sitter page **[JP1:ET]** 2. System displays a google map interface with markers, which contains sitter’s location **[JP2: CS, SI-in]** 3. System also displays all the lists of available sitters **[JP3: DF-in]** 4. Actors selects a sitter and click the contact button 5. System displays the Google Map Interface on the page with marker **[JP4: SI-in]** 6. Actors click on the marker on Google Map Interface 7. System show the card of profile detail of the sitter, including the address. And this use case ends.  **[JP5: DF-in]** | |
| **Alternative Flows:** | |
| None | |
| **Exceptions:** | |
| If the actor no longer wants to see the location of all the available sitters from step 2, perform E1 “Cancel the searching a sitter”   1. Actor click the Back button to go the home page of the application   If the actor no longer wants to make the booking for chosen sitter or cancel the booking idea after step 4, perform E2 “Cancel the booking plan”   1. Actor click the cancel button and use case continues from step 2 | |
| **<<Include>> Relationships:** | None |
| **<< Extend>> Relationships:** | None |
| **Assumptions:** | None |

# UC.04.02 Estimated time for Arrival

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| **Actor(s):** | Subscribed Users, Advertisement sales Management, Customer support manager |
| **Short Description:** | Actors can access Estimated time of Arrival on booking page and on actor’s profile page |
| **Pre-conditions:** | * Actors must be logged in into the system * Actors also must have made at least one service. |
| **Post-conditions:** | * Actors should able to see the Google map interface with markers containing sitter and actor’s location * Actors should also able to see the sitter’s and actor’s location with their profile card when clicked on their respective markers |
| **Frequency of Use:** | High |
| **Normal Flow of Events:** | |
| 1. This use case begins when actors made the payment for the booking **[JP1:ET]** 2. System displays a google map interface with markers, which contains sitter’s location and actor’s location **[JP2: CS, SI-in]** 3. System also displays the Estimated time for arrival under all the booking details **[JP3: DF-in]** 4. Actor goes to his/her profile page 5. System displays the detail of the service **[JP4: DF-in]** 6. Actor click on the “Track your recently booked services” link 7. System takes actor back to the booking details page where actor can see the estimated time for arrival at the time of booking with Google Map Interface. And the use case ends. **[JP5: DF-in, SI-in]** | |
| **Alternative Flows:** | |
| None | |
| **Exceptions:** | |
| If the actor no longer wants to see the Estimated time for arrival with all the booking details from step 1, perform E1 “Go to Home page”   1. Actor clicks the cancel button and system takes back to home page | |
| **<<Include>> Relationships:** | None |
| **<< Extend>> Relationships:** | None |
| **Assumptions:** | None |